Adventure Rent Tasmania - Terms & Conditions

Important: These Terms and Conditions form part of the rental agreement and apply throughout the rental period.

1. ACCEPTANCE OF TERMS

By hiring a vehicle from Adventure Rent Tasmania Pty Ltd ("Adventure Rent Tasmania", "we", "us", or "our"), the renter ("you" or "your") agrees to be bound by these Terms and Conditions. These Terms form part of the rental agreement and apply throughout the rental period.

2. ELIGIBILITY TO RENT

2.1 Drivers must be at least 18 years of age.

2.2 A valid driver's licence must be presented prior to vehicle collection.

2.3 International visitors must provide a valid overseas driver's licence together with an International Driving Permit where required.

2.4 A valid credit card in the renter's name must be provided for security and bond purposes. Debit cards may be accepted at our discretion for final payment.

2.5 Adventure Rent Tasmania reserves the right to refuse any rental application that does not meet eligibility requirements.

3. RENTAL PERIOD

3.1 The rental period commences on vehicle collection and ends upon return of the vehicle to the agreed location.

3.2 The minimum rental period is three (3) days unless otherwise agreed in writing.

3.3 Rental extensions must be approved by Adventure Rent Tasmania prior to the scheduled return date.

4. RENTAL FEES AND CHARGES

4.1 Rental fees are charged at the rates agreed at the time of booking.

4.2 Additional charges may apply for:

(a) optional equipment or amenities;

(b) additional drivers;

(c) insurance upgrades;

(d) roadside assistance packages;

(e) cleaning fees;

(f) late return fees; and

(g) any other agreed services.

4.3 All charges must be paid in full before or upon return of the vehicle unless otherwise agreed.

5. SECURITY DEPOSIT AND INSURANCE

5.1 Standard insurance coverage is included in the rental fee.

5.2 In the event of a claim, the renter is responsible for the applicable insurance excess:

(a) $2,500 for drivers aged 25 years and over; or

(b) $3,500 for drivers under 25 years of age.

5.3 Optional damage reduction products and additional insurance coverage may be available for purchase.

5.4 The renter remains liable for any loss or damage not covered by the insurer or resulting from a breach of these Terms and Conditions.

6. VEHICLE USE

6.1 The vehicle may only be driven by the renter and any authorised drivers listed on the rental agreement.

6.2 The vehicle must only be used in a lawful manner and for ordinary road use.

6.3 The vehicle must not be:

(a) driven off-road;

(b) used for racing, speed testing, or competitions;

(c) used for towing unless expressly authorised;

(d) used for illegal activities;

(e) driven by an unauthorised person; or

(f) driven under the influence of alcohol, drugs, or any substance affecting driving ability.

6.4 Any breach of this clause may void insurance coverage and make the renter fully liable for any loss or damage.

7. GEOGRAPHICAL RESTRICTIONS

7.1 Vehicles must remain within Tasmania unless prior written approval is obtained from Adventure Rent Tasmania.

7.2 Unauthorised travel outside Tasmania may result in additional charges and cancellation of insurance coverage.

8. FUEL POLICY

8.1 Vehicles are supplied with a full tank of fuel.

8.2 Vehicles must be returned with a full tank of fuel.

8.3 If the vehicle is returned with less than a full tank, refuelling charges and an administration fee may apply.

9. CLEANING REQUIREMENTS

9.1 Vehicles must be returned in a clean and tidy condition.

9.2 Excessive dirt, stains, rubbish, odours, mud, sand, pet hair, smoking residue, or other abnormal cleaning requirements may incur a cleaning fee.

10. SMOKING AND PETS

10.1 Smoking and vaping are strictly prohibited inside all vehicles.

10.2 Pets are only permitted where a pet package has been purchased and approved.

10.3 Additional cleaning or repair costs resulting from pets or smoking will be charged to the renter.

11. EQUIPMENT AND ACCESSORIES

11.1 All supplied equipment and accessories remain the property of Adventure Rent Tasmania.

11.2 Equipment may include camping gear, cooking equipment, bedding, chairs, first aid kits, water containers, and other items listed on the vehicle checklist.

11.3 The renter is responsible for returning all equipment in clean, usable condition.

11.4 Missing, damaged, or unusable equipment may be charged at replacement cost.

12. BREAKDOWNS AND ROADSIDE ASSISTANCE

12.1 Renters may purchase an optional roadside assistance package.

12.2 Any breakdown, warning light, mechanical issue, accident, or vehicle defect must be reported immediately.

12.3 The renter must not authorise repairs without prior approval except where required for safety or by law.

13. ACCIDENTS AND DAMAGE

13.1 Any accident, theft, vandalism, or damage must be reported immediately to Adventure Rent Tasmania.

13.2 Where required, the renter must notify police and obtain an incident report number.

13.3 The renter must provide all information reasonably requested to assist with insurance claims and investigations.

13.4 Failure to report damage or accidents may result in additional liability.

14. RETURN OF VEHICLE

14.1 The vehicle must be returned to the agreed location by the agreed return time.

14.2 Late returns may incur additional daily rental charges, administration fees, or both.

14.3 A vehicle condition inspection will be conducted upon return.

14.4 The renter is responsible for any new damage identified during the return inspection.

15. CANCELLATIONS

15.1 Reservations cancelled more than twenty-four (24) days prior to collection may be eligible for a full refund, less any processing fees.

15.2 Reservations cancelled within twenty-four (24) days of collection may incur cancellation charges.

15.3 Failure to collect the vehicle without notice may result in a no-show fee and cancellation of the booking.

16. FINES, TOLLS, AND INFRINGEMENTS

16.1 The renter is responsible for all parking fines, speeding fines, toll charges, infringements, penalties, and associated administration fees incurred during the rental period.

16.2 Adventure Rent Tasmania may provide renter details to relevant authorities where required by law.

17. LIABILITY

17.1 The renter is responsible for the vehicle from the time of collection until it is returned and accepted by Adventure Rent Tasmania.

17.2 To the extent permitted by law, Adventure Rent Tasmania shall not be liable for indirect, incidental, or consequential loss arising from the rental of the vehicle.

17.3 Nothing in these Terms excludes rights or remedies available under the Australian Consumer Law.

18. PRIVACY

18.1 Personal information collected during the rental process will be used for booking administration, identification, insurance, payment processing, and legal compliance purposes.

18.2 Information may be disclosed to insurers, government authorities, debt recovery agencies, or service providers where reasonably necessary.

19. GOVERNING LAW

19.1 These Terms and Conditions are governed by the laws of Tasmania, Australia.

19.2 Any dispute arising from these Terms shall be subject to the jurisdiction of the courts of Tasmania.

20. AUTHORITY TO CHARGE PAYMENT CARD

20.1 By entering into the rental agreement, the renter authorises Adventure Rent Tasmania to charge the credit or debit card provided for any amounts owing under these Terms and Conditions.

20.2 This authority includes, but is not limited to:

(a) unpaid rental fees;

(b) extension charges;

(c) fuel charges;

(d) cleaning fees;

(e) damage repair costs;

(f) insurance excess amounts;

(g) replacement of lost or damaged equipment;

(h) towing or recovery costs;

(i) fines and penalties; and

(j) reasonable administration fees.

20.3 Adventure Rent Tasmania will make reasonable efforts to notify the renter before processing any additional charges.

21. LOST KEYS, LOCKOUTS AND REPLACEMENT COSTS

21.1 The renter is responsible for all vehicle keys and accessories supplied during the rental period.

21.2 Lost, stolen, damaged, or unreturned keys will be charged at replacement cost, including programming, locksmith attendance, transport costs, and associated labour.

21.3 Any costs incurred due to vehicle lockouts, retrieval of keys, or roadside attendance resulting from renter negligence shall be the responsibility of the renter.

22. TYRE, WINDSCREEN AND UNDERBODY DAMAGE

22.1 Unless specifically covered by an additional protection package purchased from Adventure Rent Tasmania, the renter is responsible for the cost of repair or replacement arising from:

(a) tyre damage;

(b) punctures;

(c) wheel or rim damage;

(d) windscreen chips, cracks or breakage;

(e) underbody damage;

(f) roof damage; and

(g) damage caused by driving on unsuitable roads or surfaces.

22.2 Damage resulting from negligent driving, driver error, or use of the vehicle contrary to these Terms and Conditions may not be covered by insurance.

23. INTERSTATE TRAVEL

23.1 Vehicles are not permitted to travel outside Tasmania without the prior written consent of Adventure Rent Tasmania.

23.2 Any costs, losses, recovery expenses, insurance exclusions, or damages resulting from unauthorised interstate travel shall be the responsibility of the renter.

24. VEHICLE TRACKING AND RECOVERY

24.1 Adventure Rent Tasmania reserves the right to equip vehicles with GPS tracking, telematics systems, or other location-monitoring technology for security, theft prevention, recovery, maintenance, and fleet management purposes.

24.2 By hiring the vehicle, the renter consents to the collection and use of location and vehicle performance data for these purposes.

24.3 Where a vehicle is not returned as agreed, is reported stolen, is suspected of being used unlawfully, or where recovery is required, Adventure Rent Tasmania may utilise tracking information to locate and recover the vehicle.

24.4 The renter shall be liable for all reasonable recovery, towing, transport, storage, and associated costs where vehicle recovery is required due to the renter's actions or breach of these Terms and Conditions.

25. PROHIBITED ROADS AND HIGH-RISK AREAS

25.1 Vehicles must only be driven on formed public roads suitable for two-wheel-drive vehicles unless expressly authorised otherwise.

25.2 Vehicles must not be driven on beaches, river crossings, flooded roads, fire trails, forestry tracks, unmaintained roads, or any area where damage may reasonably occur.

25.3 Damage occurring while the vehicle is being operated in prohibited areas may void insurance coverage and result in the renter being fully liable for all costs.

26. ABANDONMENT AND RECOVERY

26.1 The renter must not abandon the vehicle for any reason.

26.2 If the vehicle is abandoned, impounded, seized, or requires recovery due to renter negligence or breach of this agreement, the renter will be responsible for all related costs.

27. CAMPING EQUIPMENT DAMAGE OR LOSS

27.1 The renter is responsible for all camping and accessory equipment supplied with the vehicle.

27.2 Any lost, stolen, damaged, excessively worn, or unclean equipment may be charged at repair or replacement cost.

27.3 Equipment must be returned clean, dry, and in usable condition.

28. FORCE MAJEURE

28.1 Adventure Rent Tasmania shall not be liable for delays, cancellations, vehicle substitutions, or inability to perform its obligations where caused by events beyond its reasonable control, including but not limited to natural disasters, bushfires, floods, road closures, government actions, strikes, supply shortages, or severe weather events.

29. SEVERABILITY

29.1 If any provision of these Terms and Conditions is found to be unlawful, invalid, or unenforceable, that provision shall be severed and the remaining provisions shall remain in full force and effect.

30. ENTIRE AGREEMENT

30.1 These Terms and Conditions, together with the rental agreement, vehicle condition report, insurance documentation, and any signed schedules, constitute the entire agreement between the parties and supersede all prior discussions or representations.

31. ACKNOWLEDGEMENT

By signing the rental agreement, the renter acknowledges that they have read, understood, and agree to these Terms and Conditions.

RENTER ACKNOWLEDGEMENT

Renter Name: _____

Signature: _____

Date: _____